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Miller RH, Hillman JM, Given RS. Physician use of IT: Results from the Deloitte Research Survey. J Healthc Inf Manag 2004 Winter; 18(1):72-80. [PMID:14971083].

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ABSTRACT: The authors analyzed 1,200 physician responses to a Deloitte Research/Fulcrum Analytics survey of office-based physician use of the Internet and other information technology (IT). Overall, the results suggest that 40 to 50 percent of all respondents are using, or are ready to use, IT for substantial clinical care. However, time and liability concerns about patient e-mail were pervasive across all IT user categories. The results also indicate that some public/private policies aimed at increasing physician IT use for clinical management should be tailored to specific segments of the physician IT user spectrum, rather than using a "one-size-fits-all" policy approach.

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